

## U.S. Business Response Survey to the Coronavirus Pandemic Questionnaire

The Bureau of Labor Statistics (BLS) is looking to understand the situations your business and employees have encountered during the time of the Coronavirus pandemic. This information is critical as policymakers, government officials, and businesses like yours look to understand changes in business operations, employment, and workplace flexibilities and benefits.

Please continue to this short survey about this business location's experience during the coronavirus pandemic and your expectations for the future of this business location.

Please answer the following questions for this business location only.

**1. Since the start of the coronavirus pandemic, did this business location increase telework for some or all employees?**

- Yes  
 No

**2. Do you expect increases in telework for some or all employees to continue after the coronavirus pandemic?**

- Yes  
 No  
 There was no telework increase at this location

**3. In a typical week, what percent of your employees CURRENTLY telework in the following amounts? These answers should total to approximately 100%.**

**Telework all the time**

**Telework some of the time, but not all**

**Telework rarely or never**

**4. Since the start of the coronavirus pandemic, has this business location STARTED any of the following employee flexibilities?**

**Select all that apply**

- Flexible or staggered work hours  
 Compressed or alternative work schedules  
 Voluntary reduction in hours worked (change from part-time or reduced hours)  
 Job-sharing (two employees split hours/tasks of a full-time job)  
 Paid leave for dependent care (additional paid leave of any kind for employees with dependent care responsibilities due to the coronavirus pandemic)  
 None of the above

**U.S. Business Response Survey to the Coronavirus Pandemic Questionnaire****5. Because of the coronavirus pandemic, did this business location make any of the following changes in pay?****Select all that apply**

- Increase base wages (straight-time wages or salary)
- Temporarily pay a wage premium/extra hourly amount for working during the pandemic (hazard pay, hero pay, or hourly bonus)
- Pay one-time special monetary awards/appreciation bonuses for working during the pandemic
- Pay one-time bonuses to newly hired workers (signing bonuses for new employees)
- Pay workers who referred others to apply for jobs at our business (recruitment bonuses to current employees)
- None of the Above

**6. Because of the coronavirus pandemic, does this business location currently require some or all employees to routinely wear a face covering or any protective gear while they are on-site?**

- Yes
- No

**7. Does this business location currently require employees working on-site to have a temperature screening prior to entering their place of work?**

- Yes
- No

**8. Has this business location required some or all employees to get a COVID-19 vaccination before coming to work on-site?**

- Yes
- No

**9. Has this business location offered any employees a financial incentive, paid time off, or permitted employees to remain on the clock to get a COVID-19 vaccination?**

- Yes
- No

**10. Since the start of the coronavirus pandemic, has this business location changed its square footage of space?**

- Decreased
- Stayed about the same
- Increased

**11. In the next 12 months, do you expect this business will change its square footage of space?**

- Decrease
- Stay about the same
- Increase

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### 12. Since the start of the coronavirus pandemic, has this establishment relocated?

- Yes, moved within the same city or county
- Yes, moved to a different city or county, but within the same state
- Yes, moved to a different state
- No, did not move since the start of the pandemic

### 13. In the next 12 months, do you expect this establishment will relocate?

- Yes, move within the same city or county
- Yes, move to a different city or county, but within the same state
- Yes, move to a different state
- No, relocation is not planned within the next 12 months

### 14. At any time during the coronavirus pandemic, did this business location start or increase using ANY of the following types of workers?

**Select all that apply**

- Independent contractors, freelancers, or consultants
- Temporary help agency workers
- Companies that provide contractors or subcontractors
- Online platform companies that arrange assignments for workers through an app and collect a commission from your establishments for each task/job workers do
- Did not start or increase use of any of these

### 15. When the coronavirus pandemic is over, do you expect that this business location will use any of the following?

**Select all that apply**

- Independent contractors, freelancers, or consultants
- Temporary help agency workers
- Companies that provide contractors or subcontractors
- Online platform companies that arrange assignments for workers through an app and collect a commission from your establishments for each task/job workers do
- Did not start or increase use of any of these

### 16. Does this business location use any of the following types of automation?

**Select all that apply**

- Self-service kiosks (including kiosks to order and pay for food)
- Voice-recognition-based customer service/automated online chats with customers
- Automated document analysis and review
- Industrial robots for building maintenance (including daily cleaning or disinfecting)
- Industrial robots for assembling goods (including robots that weld, and pick-and-place robots to assemble, select parts, or inspect products)
- Industrial robots or management systems for packing goods for shipment
- Automated provisions of physical medical care (such as drawing blood) and physical rehabilitation
- Not using any of the above

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**17. Since the start of the coronavirus pandemic, did this business location start or increase its use of any types of automation listed above in Questions 16?**

- Yes
- No

**18. Does this business location use any other type(s) of automation not listed in Question 16?**

**If yes, please describe:**

**19. As a result of the coronavirus pandemic, some businesses have had to temporarily suspend drug or alcohol testing of new applicants and current employees**

**Is this business location currently drug testing or alcohol testing new applicant or current employees?**

- Yes
- No

**Since the start of the coronavirus pandemic, has this business location reduced or delayed drug or alcohol testing?**

- Yes
- No

**20. Did this business location receive a federal or state government coronavirus-related loan or grant tied to re-hiring or maintaining employees on the payroll AFTER January 1, 2021?**

- Yes
- No
- Don't know

**21. If this business location received any type of coronavirus-related loan since the onset of the pandemic, has this loan been converted to a grant?**

- Yes
- No
- Don't know
- Not applicable. Did not receive a loan.

**22. Would you like to provide any information about changes affecting employment that this business location made in response to the coronavirus pandemic?**

Time of completion is estimated to about 5 minutes. This estimate includes time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing this information. If you have any comments regarding these estimates or any other aspect of the survey, please contact [COVID-19Surveyhelp@bls.gov](mailto:COVID-19Surveyhelp@bls.gov). The OMB control number for the survey is 1220-0198 and it expires on 07/31/2024. Without a currently valid OMB number, BLS would not be able to conduct this survey.

