



Healthcare support occupations

This occupational group includes nursing, psychiatric, home health aides, occupational therapy and physical therapist assistants and aides, dental, medical, and veterinary assistants, phlebotomists, and medical transcriptionists.

Cognitive and mental requirements

The qualifications that workers need to use judgment, make decisions, interact with others, and adapt to changes in a job.

In 2021, basic people skills were required for 39.8 percent of healthcare support workers, and more than basic people skills were required for 60.2 percent.

Table 1. Percentage of healthcare support workers with cognitive and mental requirements, 2021

Requirement	Yes	No
Pace: Pause control	37.6	62.4
Interaction with the general public	96.4	3.6
Working around crowds	3.6	96.4
Telework	0.8	99.2
Work review: Supervising others	1.0	99.0
Work review: Presence of supervisor	54.7	45.3

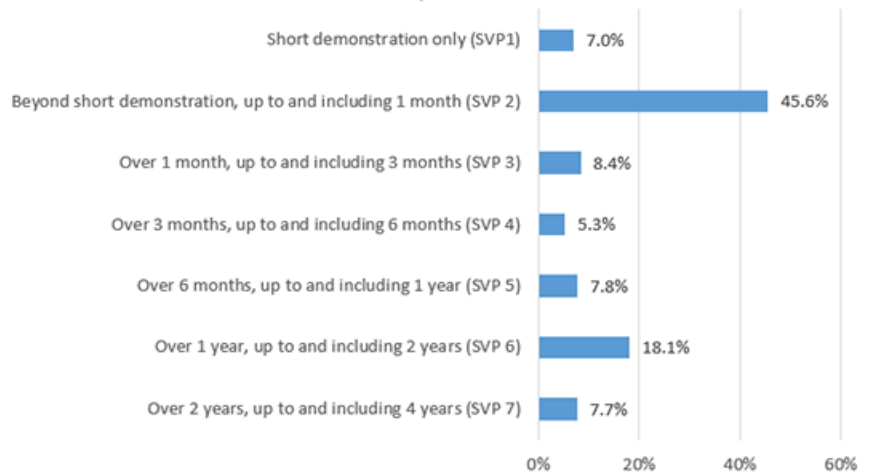
Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey

Education, training, and experience requirements

The minimum level of formal education required, credentials necessary, on-the-job training, and prior work experience necessary for average performance in selected jobs.

In 2021, 21.3 percent of healthcare support workers were required to have prior work experience and on-the-job training was required for 87.6 percent.

Chart 1. Percentage of healthcare support workers by specific preparation time (SVP) level, 2021

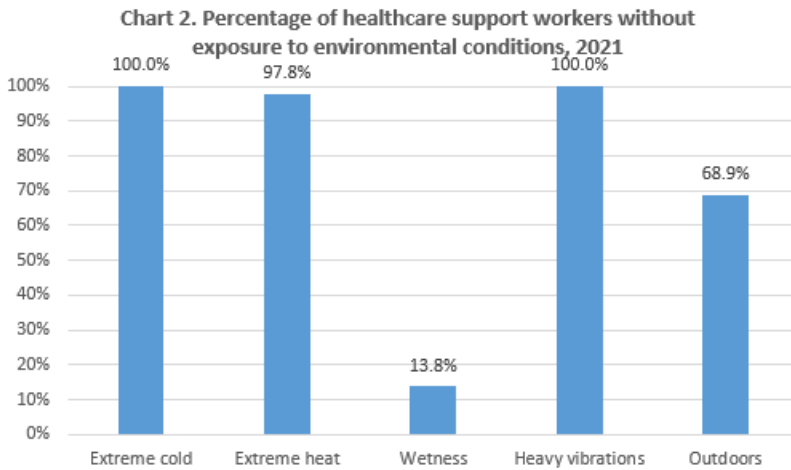


Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey

Environmental conditions

The various tangible or concrete hazards or difficulties that are in the vicinity of where jobs' critical tasks are performed.

In 2021, exposure to extreme cold was not present for 100.0 percent of healthcare support workers, extreme heat was not present for 97.8 percent, heavy vibrations were not present for 100.0 percent, and outdoors was not present for 68.9 percent of workers. Exposure to wetness was present for 86.2 percent of healthcare support workers and not present for 13.8 percent.

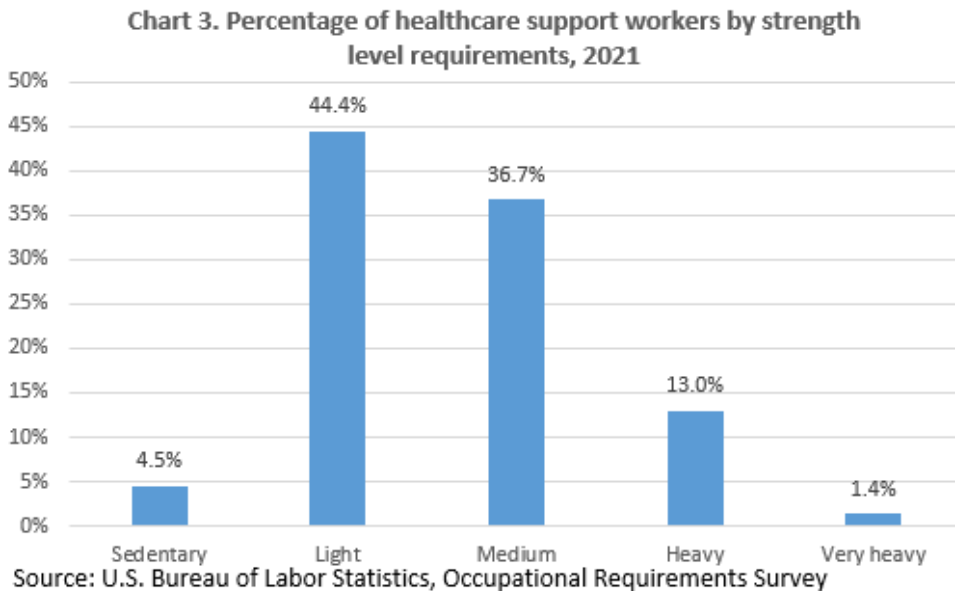


Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey

Physical demands

Refer to the physical activities required to perform tasks in a job. The presence and, in some cases, duration of these activities are published.

In 2021, 20.2 percent of healthcare support workers had the choice of sitting or standing to perform critical tasks. Driving was required for 27.9 percent of workers and 35.6 percent were required to climb structure related ramps or stairs.



Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey

Table 2. Percentage of healthcare support workers with physical demands, 2021

Requirement	Yes	No
Choice of sitting or standing	20.2	79.8
Driving	27.9	72.1
Climbing structure-related ramps or stairs	35.6	64.4

Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey